

STATE OF THE TOURISM INDUSTRY CONFERENCE

RADISSON GRENADA BEACH RESORT | GRENADA
OCTOBER 10-13, 2017



CARIBBEAN



"Super-Charging the Caribbean Brand: Meeting the Needs of the New Explorers"

INFORMATION SHEET

All conference activities will take place at Radisson Grenada Beach Resort, unless otherwise indicated. Information in this program is correct at the time of writing but is subject to change without notice.

Our objective is to make your experience at SOTIC pleasant and enjoyable. Please note and heed the following information to help us achieve that objective.

MEET AND GREET

Upon arrival at the **Maurice Bishop International Airport**, please proceed to the Arrivals Hall where you will be met by Liaison Officers who will assist you with the completion of their Immigration form and Customs declaration form, if necessary, and direct you to an Immigration line dedicated solely to fast tracking SOTIC delegates. Upon collection of your baggage, the Liaison Officers will fast track you through Customs. The Liaison Officers will then hand you over to the Transportation Officer outside the Arrivals Hall who will usher you into the pre-arranged transportation.

AIRPORT/HOTEL TRANSFERS

Unless otherwise advised, if the Conference is responsible for your airport/hotel transportation, **Caribbean Horizons** will provide transportation for media, speakers, general delegates and students. The contact for Caribbean Horizons is:

- **Fiona Winsborrow** | 473 407 1762 | fionamacwin@yahoo.com

Grenada Protocol Office and the Ministry of Foreign Affairs will be responsible for Meeting, Greeting and transferring ministers to their respective hotels.

The headquarters hotel is **Radisson Grenada Resort**. Delegates who have elected to stay at one of the other hotels which kindly provided reduced rates for the conference may use **Caribbean Horizons** for airport hotel transfer.

Please take a moment, during the Conference to reconfirm your departure with **Caribbean Horizons**. At that time, or shortly thereafter, you will receive information on the time that your scheduled bus will be leaving the host hotel for the Airport.

Please make every effort to be on the bus at the scheduled time. There will be no refunds for transfers between the airport and hotel if you miss the bus.

CONFERENCE BADGES

Delegates are required to wear their badges to all conference activities including social functions. Only your badge identifies you as a registered conference delegate and will gain you access to the events. If you lose it or need to have it reissued through no fault of Conference organizers, there will be a replacement fee of US \$10.00 per badge.

CURRENCY

The Eastern Caribbean Dollar, is the official currency of Grenada. The exchange rate is approximately **US \$1 = XCD \$2.70**. The United States dollar (US \$) and credit cards are also accepted by many establishments.

DRESS CODE

The Conference dress code is as follows:

- **OPENING CEREMONY** - Business Attire (*shirt jackets, mandarin collars or jacket and tie for men*).
- **CONFERENCE SESSIONS** - Business Casual Attire
- **EVENING FUNCTIONS** - Cocktail Attire (*no shorts, jeans, t-shirts or sneakers*)

ELECTRICITY

Electricity is 220 volts/50 cycles on island, but **110 volts is available at the Radisson**

GROUND TRANSPORTATION

The headquarters hotel is Radisson. Delegates staying at any hotel other than the headquarter hotel, will be responsible for their own transportation to and from conference activities.

HOST HOTELS

All host hotels are a short distance of the Conference Headquarter Hotel. Host hotel contacts are as follows:

COYABA BEACH RESORT

Morne Rouge | St. George's

473-444-4129

LALUNA

Portici Beach | St. George's

473-439-0001

KALINAGO BEACH RESORT

Morne Rouge Bay | St. George's

473-444-5254

GRENADIAN BY REX RESORTS

Magazine Beach | Point Selines | St. George's

473-444-3333

SIESTA HOTEL

Morne Rouge Street | Grand Anse Beach

473-444-4646

TRUE BLUE BAY RESORT

Old Mill Road | True Blue Bay | St. George's

473-443-8783

TRUE BLUE STYLE ROOM

Old Mill Road | True Blue Bay | St. George's

473-443 8783

WATERFRONT/TOWER SUITES

Old Mill Road | True Blue Bay St. George's

473-443-8783

OPENING CEREMONY

The Opening Ceremony will be held in the **Crown Ballroom, Radisson Grenada Resort** and is scheduled to begin at **7:00pm**. All delegates are kindly asked to be in their seats by 6:50pm so that the Opening Ceremony may begin on time.

POST CONFERENCE TOURS

The Grenada Tourism Authority has kindly offered the following pre and post conference tours for delegates and their companions traveling to Barbados during the State of the Industry Conference – SOTIC.

For more details on tours and registration form, please visit <http://sotic.onecaribbean.org/tours/>.

PRESS ROOM

The **Press Room** will be located in **St. Andrew**. The Press Room is designed to serve **accredited Press only** and only Journalists and individuals holding Press Briefings or invited to the Press Conference will have access.

The Press Room will operate from 8:30am – 5:30 pm daily.

PROMOTIONS

As a benefit of membership, private sector members of CTO may use the designated shared tables outside Secretariat, to distribute their promotional materials. The tables will be available on Wednesday, October 11, Thursday, October 12 and Friday, October 13, 2017.

REGISTRATION

Delegates who have **pre-paid their registrations** may collect their credentials from the **Conference Pre-Registration Desk** at the **Radisson Grenada Resort** on the following schedule:

Tuesday, October 10th to Friday, October 13th from 8:00am – 6:00pm daily.

All other delegates wishing to register or complete the registration process on site may do so at the on-site **Conference Registration Desk**.

SECRETARIAT

The **Conference Secretariat** will be located in **St. Vincent**. Secretariat Hours are 8:00am – 6:00pm daily from Monday, October 9 to Friday, October 13, 2017.

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October 2, 2017